

CUSTOMER NAME	
ORDER NO.	



Please complete this form in full and return with your garments.

Please do ensure that you return all goods **UNWORN, WITH ALL ORIGINAL LABELS AND TAGS ATTACHED**

GARMENT NAME	QTY	RETURN REASON	REFUND (Please Tick)	EXCHANGE (Please Tick)	NEW ITEM NAME & SIZE

RETURN REASON:

- A. Too small, B. Too big, C. Didn't match description, D. Fabric/Material, E. Arrived too late
- F. Other (please note below)

NOTES:

RETURNS PROCESS

All returns must be processed within 30 days of receipt of goods.

Please note you will be responsible for the return shipping cost.

We recommend using a signed for service, as we do not accept liability for lost parcels. Products must be returned in a saleable, unused, unwashed condition with original tags included to qualify for a return. Once your refund has been received and approved a credit will be applied to your original method of payment, this may take up to 7 days to clear. Exchanges will be sent out within 3 working days of receipt of garment.

**Tilbea London Returns
Us Launch Pad
Units 1-4 Brook Road Industrial Estate,
Brook Road,
Rayleigh,
Essex,
SS6 7XL**